

Lewis & Clarke Artisan Kitchen

Terms & Conditions

1. Orders will be secured and confirmed at time of booking by a 50% deposit to be paid by bank transfer and an email has been sent to you confirming receipt and confirmation. At this point a contract will come into existence between you and us (Lewis & Clarke Artisan Kitchen). The remaining balance must be paid 48 hours prior to delivery date. Failure to do so will result in deposit being lost and no delivery being made.
2. Christmas in a box Minimum order is for four people. We are unable to do less than four of a single dish, unless for a dietary requirement. For larger parties more than one dish of each course can be selected as long as still minimum of four for each dish. E.g 8 guests: 4 x 1 starter 4 x another starter.
3. All food, once delivered, should be chilled in a fridge held at a temperature between 1 to 4 °C or freezer held at a temperature between -18 to -20°C.
4. Lewis & Clarke food products are produced on equipment and in an area that is used to process many different combinations of ingredients. Some are clearly thought of as allergens. These allergens include **Wheat, Soy, Eggs, Milk, Peanuts, tree nuts, Fish and Shellfish**. Although Lewis & Clarke take strict precautions in handling and preparing ingredients and food that contain potential allergens, cross contamination may occur.
5. It is understood that Lewis & Clarke Artisan Kitchen (LC Artisan Ltd) holds no responsibility in the event of ill effects due to failing to follow the correct instructions, supplied with delivery, or holding at the required temperature.